

QUALITY POLICY STATEMENT



Stortford Interiors is a Specialist Contractor within the Construction Industry, Supplying and Installing all types of Partition Systems, Suspended Ceilings, Washrooms, Joinery and other Interior Finishes

Stortford Interiors (UK) Ltd remains dedicated to maintaining a comprehensive, integrated business management system that is based upon the BS EN ISO 9001:2015 quality management system model.

Our business management system has been developed to include a series of measurable performance targets that support the company's core business and quality objectives and to provide the means to improve overall operational performance.

It is the objective of the Company to succeed in business by delivering Client satisfaction and value for money.

To realise policy objectives, Directors and senior management are committed to:

- Determining our clients needs through collaborative working, to understand their specific requirements and provide high quality products and services that will at least meet their expectations, if not exceed them.
- Identifying and investing in new and emerging technological advances that puts us at the forefront of innovation, which will consistently improve the quality and reliability of the products, solutions and services we provide to our clients.
- Ensuring we work in partnership with ethical supply chains to ensure the sustainability of our business, existing social responsibility, whilst reducing, if not eliminating, any adverse impacts of our business on people or our environment.
- Encouraging engagement with all staff to identify opportunities that improve our operating practices, involve them in process enhancements and embrace their enthusiasm to develop more efficient working methods and foster advancement.

This policy is communicated to, and extends to, all persons working for or on behalf of the Company and is readily available via our website, company SharePoint platform, and to other interested parties on request.

Company Directors will review and update the policy annually, in the light of new experience or legislation ensuring it remains relevant to the Company and will bring those revisions to the notice of the employees.

As Managing Director, I accept responsibility for this Quality Policy and all Company Directors are responsible for supporting and promoting our commitments and ensuring the effective implementation in their respective areas of the Business.

A handwritten signature in black ink, appearing to read 'Scott Sharing', with a stylized flourish at the end.

Scott Sharing
Managing Director
Stortford Interiors (UK) Ltd

Date: 13th February 2024

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